

39TH ANNUAL PARKLAND COLLEGE VETERINARY TECHNICIAN CONFERENCE

November 14, 2020

- 8:30-8:35 AM **Welcome:** Laurie Lobdell, MA, CVT, Program Director and Amber Chlada, CVT, Program Lab Assistant
- 8:35 - 9:20 AM **Prevention and resolution of conflict in the hospital setting:** Gene Pavlovsky, DVM
Whether you are facing a difficult conversation with a pet owner or a co-worker, this presentation will provide you with tools you can use to navigate these situations to a positive outcome.
- 9:20 - 10:00 AM **Client communication and customer service skills:** Gene Pavlovsky, DVM
Pet owners often measure the quality of care their pet receives at a veterinary facility by the level of communication and customer service. Veterinary technicians are at the forefront of these client interactions; this presentation will address basics of communication skills necessary to provide a great client experience at your hospital.
- 10:00 – 10:50 PM **The What, When, Why, and How of Tie-Over Bandages:** Alysha McDaniel, CVT
This lecture will discuss what tie-over bandages are and why veterinary professionals might choose to place them. I will also discuss when these bandages would be preferred over other methods, and how to place them with photos and case examples.
- 10:50-11:40 AM **Teaching Opportunities for Veterinary Technicians:** Alysha McDaniel, CVT
Veterinary medicine has evolved so vastly in recent years that veterinary nurses have many potential career paths available. Between specialties in different areas of medicine, wildlife care, and even managerial roles, it can be hard to determine your best options. One path many people in our field don't realize veterinary nurses can take is teaching and writing curriculum, specifically in a college or university setting. This path greatly utilizes the skills and knowledge that veterinary nurses spend years perfecting and is also very rewarding.
- 11:40 – 12:30 PM **Lunch Break (time to get some fresh air 😊)**
- 12:30 – 1:20 PM **Large Animal Field Anesthesia:** Caitlyn Cordell, CVT
A review of fundamentals in providing equine anesthesia including drugs/drug protocols, basic monitoring techniques and recovery.
- 1:20 – 2:10 PM **Preventing Stress and Burnout:** Linda Culton, MS/MSW, LCSW, Resolutions EAP Clinical Supervisor
This presentation will help you find relief from stress and feeling burned out by identifying strategies that work. You will learn the symptoms of stress and burnout and how to turn them around through positive self-talk, humor, saying "no" nicely, and practicing self-compassion.
- 2:10 – 3:00 PM **From Wheelchairs to Orthotics: An Overview of Assistive Devices for the Orthopedic and Neurologic Patient:** Carrie Chandler, CVT, CCRP
This topic will discuss important considerations and available options for veterinary providers and owners to keep in mind when searching for products to help manage the orthopedic/neurologic for short or long term care.
- 3:00 – 3:50 PM **Weight Management for the Canine Patient:** Carrie Chandler, CVT, CCRP
A brief overview of current trends and pointers in managing the overweight canine patient.

Parkland Veterinary Technology Program Information:

- To see future opportunities to order Parkland Vet Tech apparel and for future Vet Tech fundraisers, make sure to ask to be a member of the Parkland Vet Tech Students and Alumni Facebook page.
- Thank you for attending our 39th Annual Fall Conference. All proceeds will go into the Veterinary Technology Program Student Scholarship fund.
- A big thank you to our awesome speakers this year!!

Please email Amber Chlada at achlada@parkland.edu with feedback on this conference and any suggestions for future conference speakers or topics. We appreciate your feedback and suggestions!

We hope to see all of you again next year (hopefully in person)!!

